

# White Label Editor

## How your users can use the White Label Editor?

First of all, your clients need to have a domain name. If they do not have one yet, they can purchase one, for example at [ovh.com](https://www.ovh.com). A .com name costs some € 5 / year. They are not required to purchase hosting service with their domain name.

Then, they must have access to the DNS zones from the domain name management interface. DNS means Domain Name System. Don't worry, this is not too technical. They will usually find the DNS zones in the Domain section of their domain admin panel. When they find that section, they have to create a type CNAME or CNAME record. In this record they will have to enter the following info:

domain name: their subdomain

address: the address of your editor (for example, [apps.yourdomain.com](https://apps.yourdomain.com), if your platform is installed on a subdomain, or [yourdomain.com](https://yourdomain.com) if your platform is installed on a main domain)

Here is an example of how it could look like (it depends on the domain admin panel):

Your clients can either choose to use their domain name exclusively as a white-label interface, or choose a subdomain (this is an example of the format: [subdomain.mydomain.com](https://subdomain.mydomain.com)). They have to enter the name of their domain or subdomain. If they have the option, they should set the TTL to the minimum value. If they don't have this option, they should not worry. It just helps their modifications to be taken into account more quickly.

To finish, they must connect to their account on your platform. Then they have to enter their domain name. If they are using the domain for their white label admin panel, they must enter their domain name; if they are using a subdomain, they have to enter that name. If the CNAME has not been configured correctly, they will receive an error message.

## White Label Editor

Then they must not forget to customize their address by clicking on this icon on the right of the general menu at the top:

Please note also that the customizations you make with this process will only appear at their white label editor address, and not on your platform, that's why you may notice that the changes disappear when you close the customization panel. These changes are saved to be displayed at the address of their white label editor.

If they were able to set the TTL to the minimum value, they should be able to access their white-label interface immediately by typing the name of their domain or subdomain into their web browser. If not, they should be able to access it within 24h.

Then, once they have built the application of their first client, they should create an access to the application for him and give him the link to their white label panel. Thanks to this his client will be able to manage his app on your client's admin without knowing he is using your platform.

Unique solution ID: #1047

Author: Dominik

Last update: 2018-11-05 10:57